



COMMUNITY CARE  
PHYSICIAN NETWORK  
— BRINGING VALUE HOME —

# Provider and Quality Improvement Services

*The Engine Behind CCPN*

Your practice is a member of Community Care Physician Network (CCPN), a physician-led, clinically integrated network designed to help independent primary care providers thrive under value-based care delivery. CCPN supports your success in numerous ways:

- Helping you **secure favorable payer contracts**
- Providing **actionable data in Practice Perfect<sup>SM</sup>** to drive your **ability to earn shared savings and quality bonuses**
- Delivering **care management support for your patients to improve health outcomes and reduce utilization and cost**
- **Providing technical assistance** with workflows, EHR optimization, and data extraction tools **to optimize quality measure performance and reporting**
- **Advocating on your behalf with payers**, escalating issues to help resolve delayed claims, faulty attribution, and other needs
- Assisting with **staffing and back-office** support to help reduce your administrative burdens and costs
- Keeping you up to date through our **weekly newsletter, educational modules, tip sheets, resources, and our Annual CCPN Clinician Conference**

The key to maximizing the benefits of CCPN membership is working closely with your **dedicated Provider Relations Representative (PRR)**. Your PRR is committed to your practice's success and is part of **a strong team of CCPN resources** that are available to support your success. Our team can offer a host of supports that include:

- Consultative support from our **Dyad group** of physicians and practice managers
- Hands-on technical assistance from our **Quality Improvement Specialists**
- **EHR Specialists** to help practices optimize their EHRs
- **Billing and Coding Specialists** to help drive clinical reporting and risk adjustment
- **Behavioral Health** support to help practices adopt collaborative care strategies and assist patients with behavioral health needs
- **PharmDs** that comprehensively assess medication regimens and a broader pharmacy team that provides additional medication-related support

**Working together, we help support our practices to improve the health of our communities and preserve the financial viability of independent primary care.**

## Questions?

Contact [CCPNSupport@communitycarenc.org](mailto:CCPNSupport@communitycarenc.org)