Tools for Success

Empowering you to do what you do best

Community Care Physician Network (CCPN) is your partner and we're ready NOW to get your practice on the right path to future success. CCPN provides new cloud-based tools and hands-on support that will help you improve quality and hit contract targets tied to new revenue.

Practice Perfect℠ – Tools to focus your effort where it matters most

Practice Perfect℠ Dashboard

Distills complex information from multiple data sources, identifying actions you can take right now to boost quality and improve performance.

- Synthesize claims, hospital visits, and individual risk scores and quickly create targeted patient lists so you can determine where best to focus staff resources.
- Analyze the cost, utilization, and disease burden of your Medicaid patient panel.
- Monitor how well your practice is meeting quality measures tied to performance incentive payments.
- Easily update information for patients not engaged with your practice and filter lists for specific appointment days or when care gaps are due.

VirtualHealth™ Provider Portal

Connects you with your CCNC Care Management team – your partners for improving patient outcomes.

- Secure access to Medicaid patient care management documentation, comprehensive needs assessments, and care plans.
- Make referrals to care management and secure communication with patient care teams.
- View patient history from claims, pharmacy, and hospital data – so you know what care patients are receiving outside your practice.

Value-based Informatics Program (VIP℠)

Upgraded technology that helps you succeed in value-based contracts across all payers and populations.

- No additional cost to the practice
- Pulls clinical data from your EHR to more easily measure quality
- Helps you generate bonus payments from insurers
- Gathers appointment data for effective Recommended Actions℠
- Alerts you to care gaps and RAF opportunities
- Joins EHR data with claims data for improved insights
- Reduces administrative burden

You Can Count on CCPN!

The new approaches to managing quality and physician reimbursement offer many opportunities to enhance patient care and practice revenue. But to succeed you need a partner who understands your patients and what it's like to run a busy practice.

CCPN is that partner. We are a physician-led, clinically integrated network of 3,860 independent clinicians in 995 practices across North Carolina. Together, we can help your practice survive and thrive in the new healthcare environment.

"CCPN provides my practice with everything I need to succeed in managed care – and begin immediately to ensure my practice will hit quality targets that will improve revenue."

— Christoph Diasio, MD

For more information or to obtain access to Practice Perfect℠, contact your Provider Relations Representative (PRR) or CCPNSupport@communitycarenc.org.

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About Community Care Physician Network

CCPN was created to support independent primary care practices in providing high-quality, community-based care. Our tools and staff help independent practices thrive in value-based care systems, preserving long-term patient relationships and access to cost-effective care across North Carolina.

COMMUNITY CARE PHYSICIAN NETWORK