



COMMUNITY CARE
PHYSICIAN NETWORK
— BRINGING VALUE HOME —

Provider Services & Quality Improvement

Support that Results in Practices that Thrive

Are you struggling to move from pay-for-volume to pay-for-value, as healthcare moves from a fee-for-service payment model to one that pays for value and penalizes for missing quality targets?

CCPN is here to help!

CCPN: The Difference Maker

With a focus on supporting over 3,500 independent clinicians across North Carolina, Community Care Physician Network (CCPN) has developed a suite of services that specifically address the challenges providers face, turning obstacles into opportunities.

What Our Providers Are Looking for from Their CIN

CCPN supports your practice with a focus on:

- Leadership by physicians
- Reduced administrative burdens
- A desire to have a voice and control
- A community focus; the commitment to doing the right thing for their communities for the right reasons

Provider Services: Supporting Practices through Connection, Knowledge, and Action

Ways We Are Making This Happen

Our PRRs are your dedicated point of contact to help and support your practice in a variety of ways:

- Contracting Opportunities for Medicare Advantage, Medicaid, and Commercial
- Access to Practice PerfectSM and other data tools and solutions, available exclusively to CCPN members
- Connection to our Billing & Coding Specialists and EMR Specialists
- Resources to support care coordination and care gap closure
- Access to home testing kits, mobile mammography, and other patient-friendly interventions
- Access to payer information and payer resources to decrease administrative burden
- New business solutions and opportunities (e.g. Group Vaccine Purchasing, Phreesia Platform)
- Connection to community resources
- Education and tools that support the NC Medicaid Tier 3 Advanced Medical Home Model
- Connection to our physician champions for peer-to-peer support
- Assist in discovering your pain points, developing solutions, and supporting you all along the way

Questions?

Contact CCPNSupport@communitycarenc.org

Bringing CCPN Provider Services Support to Your Practice

CCPN Provider Services and Practice Support have been designed to support your efforts to deliver the best possible healthcare to those in your community. We help clinicians manage all of the moving parts, allowing you to focus on what you do best: improving the lives of your patients.

- **Help practices remain financially viable:** Contracts with payers, value-based payments, GPO, MEWA
- **Help providers provide high-value care:** Receive negotiated value-based payments due to performance and recognition as a high-value, high performer
- **Help providers maximize satisfaction with the practice of medicine:** Removing headaches and cutting administrative burdens

Bringing CCPN Quality Improvement Support to Your Practice

Transforming data into actionable strategies for improving health outcomes and lowering costs for patients, payers, and communities. Practice PerfectSM, CCPN's data and analytics tools, is an included benefit for CCPN participants.

Ways We Are Making This Happen

- Providing you with a PRR, who is your "go to" resource for assistance with delivering high quality, cost effective care
- Coding tips, workflows, education, and resources to help your practice qualify for quality bonus payments
- Assistance with implementing Chronic Care Management (CCM) and Transitional Care Management (TCM) services, billable to Medicare for added revenue
- Assistance with meeting HEDIS measures and improving Star ratings
- Patient Satisfaction Tools
- Medication Adherence support

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About Community Care Physician Network

CCPN was created to support independent primary care practices in providing high-quality, community-based care. Our tools and staff help independent practices thrive in value-based care systems, preserving long-term patient relationships and access to cost-effective care across North Carolina.

