

WEB RESOURCES	
About Healthy Opportunities	https://www.ncdhhs.gov/about/department-initiatives/healthy-opportunities/about-healthy-opportunities
Claims and Billing	https://medicaid.ncdhhs.gov/providers/claims-and-billing
Advanced Medical Homes	https://medicaid.ncdhhs.gov/advanced-medical-home
Clinical Coverage Policies	https://medicaid.ncdhhs.gov/providers/clinical-coverage-policies
Cost Reports and Assessments	https://medicaid.ncdhhs.gov/providers/cost-reports
DHHS Requests for Proposals (RFPs and Requests for Information (RFIs)	https://www.ncdhhs.gov/request-information
Excluded Providers	https://medicaid.ncdhhs.gov/node/603
Fee Schedule Index	https://medicaid.ncdhhs.gov/fee-schedule-index
Forms	https://medicaid.ncdhhs.gov/forms
Health Plan Meet & Greet Forums	https://medicaid.ncdhhs.gov/prepaid-health-plan-meet-and-greet
Medicaid Bulletin	https://medicaid.ncdhhs.gov/providers/medicaid-bulletins
Medicaid Transformation	https://www.ncdhhs.gov/assistance/medicaid-transformation
Medicaid Managed Care Carved in and Carved out Services	https://files.nc.gov/ncdhhs/30-19029-DHB-1.pdf
Medicaid Managed Care County Play Book	https://medicaid.ncdhhs.gov/county-playbook-medicare-managed-care
Medicaid Managed Care Regional Map	https://secure.ncmedsoc.org/wp-content/uploads/2019/02/Screen-Shot-2019-02-28-at-9.20.25-AM.png
Medical Care Advisory Committee (MCAC)	https://medicaid.ncdhhs.gov/notices/committees-and-work-groups/medical-care-advisory-committee
NC HealthConnex	https://hiea.nc.gov/providers/how-connect
NC Medicaid Fee-for-Service Home	https://medicaid.ncdhhs.gov/providers
NC Medicaid Managed Care Prepaid Health Plans Overview	https://www.ncleg.gov/documentsites/committees/house2019-26/02-12-2019/DHHS_PHP_Overview_2019-02-12-AM.pdf
NC Medicaid Managed Care Update	https://www.ncleg.gov/documentsites/committees/JointAppropriationsHHS/2019%20Session/02-28-2019/HHS%20%20Medicaid%20Managed%20Care%20Update%2020190228.pdf
NCCARE 360	https://www.ncdhhs.gov/about/department-initiatives/healthy-opportunities/nc-resource-platform
Programs and Services	https://medicaid.ncdhhs.gov/providers/programs-services
Provider Questions and Answers (formerly FAQs)	https://medicaid.ncdhhs.gov/providers-questions-and-answers
Provider Play Book	https://medicaid.ncdhhs.gov/providers/provider-playbook-medicare-managed-care

PREPAID HEALTH PLANS	
PHP Fact Sheet	https://files.nc.gov/ncdhhs/medicaid/Medicaid-Factsheets-PHP-2.4.19.pdf
Prepaid Health Plan Contact Information	https://medicaid.ncdhhs.gov/health-plan-contact-information
Prepaid Health Plans (PHPs)	https://medicaid.ncdhhs.gov/prepaid-health-plans



WEBINARS/EDUCATION	
TRANSITION TO MEDICAID MANAGED CARE	
MCT 101: Provider Transition to NC Medicaid Managed Care	https://files.nc.gov/ncdma/Provider-Transition-To-Medicaid-Managed-Care-101_Final.pdf
MCT 102: Provider Payment and Contracts	https://files.nc.gov/ncdma/MCT-102-Webinar-04112019.pdf
MCT 103: Value Based Payments and Quality Measurement in Medicaid Managed Care	https://files.nc.gov/ncdma/documents/Quality-and-VBP-Webinar_Final.pdf
MCT 104: Provider Policies	https://files.nc.gov/ncdma/Provider-Policies-Webinar-5.9.19-Final.pdf
MCT 105: Beneficiary Policies	https://files.nc.gov/ncdma/MCT105-Beneficiary-Policies-FINAL-Webinar_5-16-19.pdf
MCT 106: Behavioral Health Services: Standard Plans and Transition Period	https://files.nc.gov/ncdma/MCT106-BH-Transition-Final.pdf
MCT 107: Contracting with AMH Practices	https://files.nc.gov/ncdma/documents/AMH_Contracting_Webinar_5.30.19_Final.pdf
MCT 108: Clinical Policies	https://files.nc.gov/ncdma/documents/Clinical-Policies-Webinar-FINAL20190613.pdf
MCT 109: Healthy Opportunities	https://files.nc.gov/ncdma/documents/Healthy-Opportunities-Provider-Webinar-FINAL.pdf
MCT 110: Overview of Long-Term Services and Supports Populations	https://files.nc.gov/ncdma/documents/Providers/Overview-of-Long-Term-Services-and-Supports-Populations-MCT-110-Final.pdf
MCT 111: Care Management for Long-Term Services and Supports Populations	https://files.nc.gov/ncdma/LTSS-and-Care-Management-MCT-111-v3-FINAL.pdf
MCT 112: Supporting the LTSS Community Through the Transition to Managed Care	https://files.nc.gov/ncdma/LTSS-and-Crossover-MCT-112-8-15-2019-FINAL.pdf
ADVANCED MEDICAL HOME	
AMH 101: Introduction to the Advanced Medical Home Program	https://files.nc.gov/ncdma/documents/Medicaid/Provider/AMH%20E%2B%20-%20101%20Presentation%20-%202018%2008%2021%20-%20Final.pdf
AMH 102: Transitioning Carolina ACCESS	https://files.nc.gov/ncdma/documents/Medicaid/Provider/AMH%20E%2B%20-%20AMH%20102%20Slides%20-%20208-27-2018%20vF.pdf
AMH 103: Accountability: Certification, Contracting and Oversight	https://files.nc.gov/ncdma/documents/Medicaid/Provider/AMH%20Webinar%203%20-%202010-12-18.pdf
AMH 104: Roles and Responsibilities of Clinically Integrated Networks and Other Partners	https://files.nc.gov/ncdma/documents/Medicaid/Provider/AMH%20Webinar%204.pdf
AMH 105: Introduction to Advanced Medical Homes – AMH Tier 3: Patient Identification and Assessment	https://files.nc.gov/ncdma/documents/Medicaid/Provider/AMH-W5-11.14.2018-vF.pdf
AMH 106: High-Need Care Management	https://files.nc.gov/ncdma/AMH-W6-12.3.18-Final.pdf
AMH 107: Transitional Care Management	https://files.nc.gov/ncdma/documents/Providers/Programs_Services/amh/AMH-W7-12.17.18-vF.pdf
MCT 108: AMH IT and Data Sharing	https://files.nc.gov/ncdma/AMH-W8-1.10.2019-Final.pdf