

## Highlights

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## Message from the CEO

The first phase of implementation of North Carolina's Medicaid Managed Care program is quickly approaching. Leading up to this, CCPN has been working to identify partners who wish to work with CCPN to improve the quality of care delivered to the citizens of our state through this new Medicaid initiative.

In the last few weeks CCPN has announced two new collaborations with partners who have expressed an interest in responding to the NC Department of Health and Human Services' (DHHS) Medicaid Managed Care RFP - one with UnitedHealthcare (UHC) and one with My Health by Health Providers (also known as NC Provider Owned Plans {NC POP}).

As previously announced, collaborations with Aetna Healthcare, Wellcare, and Meridian for the Medicaid population are already in place and discussions continue with other health plans as well.

CCPN also continues its work to expand beyond Medicaid. CCPN has an agreement with Aetna on a Medicare Advantage plan and Gateway on a



*Steve Wegner, M.D.*

Dual-Eligibles Medicare/Medicaid plan – both of those initiatives are in pilot phases. CCPN also has agreements with Carolina Health Alliance and EverMed on direct primary care opportunities.

Other negotiations are underway including an agreement with a broker to offer commercial access to CCPN through a percent of Medicare fee schedule arrangement, and an additional Medicare Advantage initiative.

A comprehensive list of CCPN's current partners for Medicaid and other plans will be sent to our members in the coming weeks and details will be shared during the upcoming CCPN Regional Meetings held across the state.

## Worried About Being "Measured" for your Clinical Performance?

Want to make a meaningful change to your behavioral health (BH) practice and be part of the solution? Please consider supporting CCPN and your fellow BH providers by serving on the CCPN Quality Improvement Committee. Committee members: 1) determine and oversee all clinical and quality measures, 2) identify and track quality benchmarks and key performance indicators, and 3) work with providers on quality improvement efforts. If you would like more information on the Quality Improvement Committee or to volunteer email Shelley Kittrell at [skittrell@communitycarenc.org](mailto:skittrell@communitycarenc.org).

Also, please be on the lookout soon for an electronic survey going out to our behavioral health providers. This will be a short survey with targeted questions; responses will help CCPN serve you better by providing valuable services to your practice. We hope you will take a few minutes to complete this important survey!

## Board of Managers Update

The CCPN Board of Managers met in Greensboro on July 16. The Board discussed several CCPN program initiatives including potential nurse advice line options, Medicare Risk Adjustment Factor (RAF) training for members, and upcoming regional CCPN meetings. The Board then set the date and location for the 3rd Annual Clinician Conference - May 19-20, 2019 at the Grandover Resort in Greensboro. The meeting ended with a confirmation of upcoming meetings and outstanding items which will be addressed prior to the next meeting in Greensboro on August 16.



**SAVE THE DATE**

Sunday, May 19 - Monday, May 20 ■ Grandover Resort, Greensboro

3rd Annual Clinician Conference

COMMUNITY CARE  
PHYSICIAN NETWORK

## RAF Training Session

CCPN is pleased to offer Medicare Risk Adjustment Factor (RAF) training to its members on Thursday August 30 at 6:30 pm. The training will be via webinar. RAF is a critical element of Medicare reimbursement under value-based care. We hope you can join us for this important seminar.

If you are interested in attending please contact Shelley Kittrell at [skittrell@communitycarenc.org](mailto:skittrell@communitycarenc.org) or 919-926-3932.

## Board of Managers

*Greg Adams, M.D.,  
Boone, NC*

*Debbie Ainsworth,  
M.D.,  
Washington, NC*

*Terry Daniel, M.D.,  
Vice Chairman  
Eden, NC*

*Allen Dobson, M.D.,  
Chairman  
Mt. Pleasant, NC*

*Beverly Edwards, M.D.,  
Ahoskie, NC*

*Tagbo Ekwonu, M.D.  
Charlotte, NC*

*Stephen S. Hsieh,  
M.D., Lexington, NC*

*Larry D. Mann, M.D.,  
Raleigh, NC*

*Rueben Rivers, M.D.,  
Fayetteville, NC*

# QI Collaboration

## Addressing Depression in a Primary Care Setting

### CMS Letter

*CMS Letter to Doctors About Removing Administrative Burdens - Click [here](#) to learn more.*

### Story ideas?

*If you have suggestions about articles you would like to see in the CCPN Update, please contact:*

**Shelley Kittrell at [skittrell@communitycarenc.org](mailto:skittrell@communitycarenc.org)**

LifeLink Medical Group, dually enrolled in PTN/CCPN and located in Erwin, NC, joined the Practice Transformation Network (PTN) in February 2018, eager and excited to transform and delve into Quality Improvement.

After completing the initial Practice Assessment, PTN Coach Katrina Henry recognized an opportunity for improvement as the practice did not consistently complete depression screenings on all their patients.

Dr. Abu Zahed Karim at LifeLink Medical Group expressed an interest in increasing his knowledge of behavioral health integration to ensure improved health outcomes and delivery of whole person care.

Ms. Henry inquired if the practice was interested in collaborating with the Community Care of the Sandhills Network Psychiatrist, Dr. Mary Mandell, to discuss behavioral health concerns and to receive behavioral health resources and tools.

Dr. Mandell met with members of the practice and the CCNC Adult Depression Toolkit (highlighting depression workflows and intervention resources) was distributed. She also addressed the importance of universal assessment of behavioral health needs, medication management, and referral pathways to behavioral health services.

LifeLink's providers were engaged, asking pertinent and relevant questions. A fol-



***LifeLink Medical Group sign outside of their office building.***

low-up meeting was scheduled to continue the discussion of behavioral health integration, resources, medications, and tools. Dr. Mandell agreed to provide ongoing consultation to the practice.

We look forward to continuing to support the transformation of the practice's care delivery for patients with behavioral health conditions.

### Gateway Contract

CCPN has signed a contract with Gateway Health to provide enhanced care management services for Gateway's Medicare/Medicaid dually eligible population. Currently this is a pilot project covering Durham, Johnston, Cumberland, and Wake counties.

If you would like more information on how to join this pilot please contact [skeir@communitycarenc.org](mailto:skeir@communitycarenc.org).

View the entire press release [here](#).

## North Carolina Medical Journal Feature

### Breaking News

*NC DHHS has released a proposed policy paper "Data Strategy to Support the Advanced Medical Home Program in North Carolina." You may provide comments on this paper [here](#) until August 20.*

The July-August 2018 North Carolina Medical Journal features an article on Primary Care Behavioral Health Integration submitted by several authors including Eric Christian, MAEd, LPC, NCC, Director of Behavioral Health Integration with Community Care of Western North Carolina in Asheville.

The article highlights several different models for behavioral health integration (Primary Care Behavioral Health, Collaborative

Care Management, Screening Brief Intervention and Referral to Treatment) and the ability to modify these models to create hybrids which address specific needs within a medical practice.

These models provide some thoughts and direction as we move toward whole person care in CCPN.

A link to the entire article can be found [here](#).

## CCPN Embarks on a Listening Tour

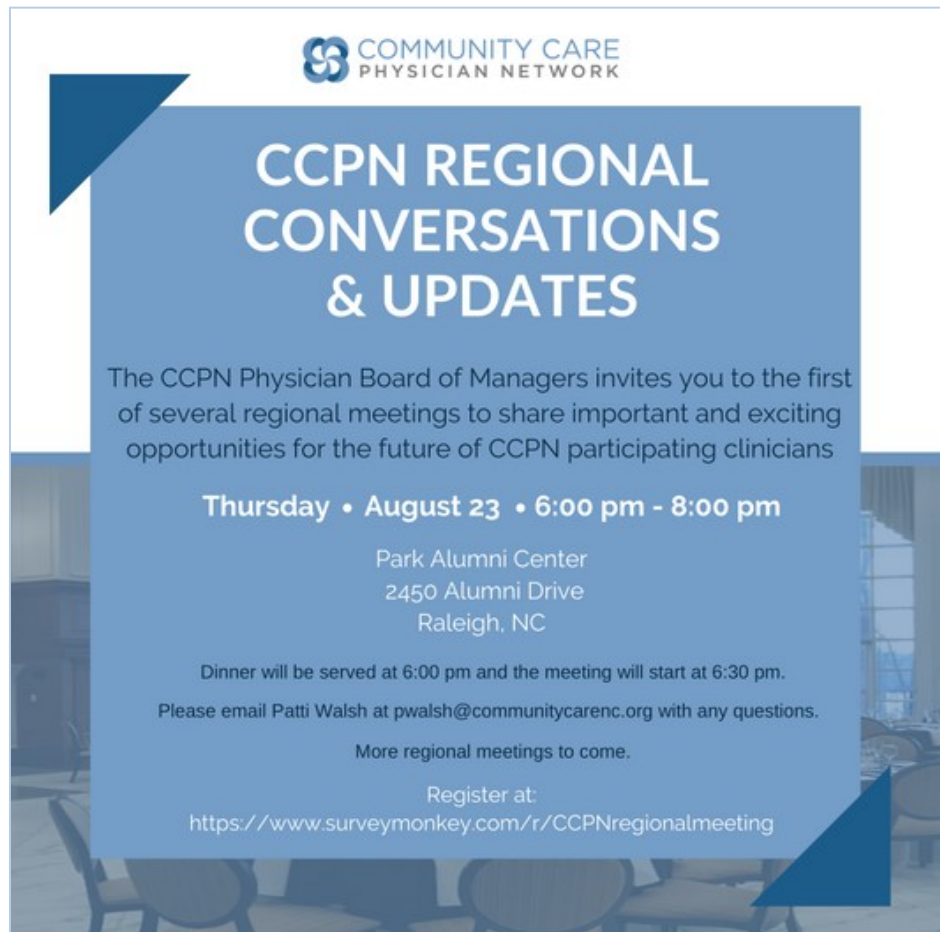
Stay tuned for CCPN Conversations and Updates meetings in your local area. CCPN wants to let you know of exciting opportunities and to listen to your input so we may ensure that CCPN will support you to succeed in value-based models. With this goal in mind, CCPN will be holding local meetings throughout the state.

A Board of Managers physician representative will make a presentation at each meeting and be available for questions and discussion. We will notify you of the meetings dates and locations.

### Invoice Questions?

*Did you receive an enrollment fee invoice and have a question?*

*If so please contact Jon York at [jjork@communitycarenc.org](mailto:jjork@communitycarenc.org).*



**COMMUNITY CARE  
PHYSICIAN NETWORK**

## CCPN REGIONAL CONVERSATIONS & UPDATES

The CCPN Physician Board of Managers invites you to the first of several regional meetings to share important and exciting opportunities for the future of CCPN participating clinicians

**Thursday • August 23 • 6:00 pm - 8:00 pm**

Park Alumni Center  
2450 Alumni Drive  
Raleigh, NC

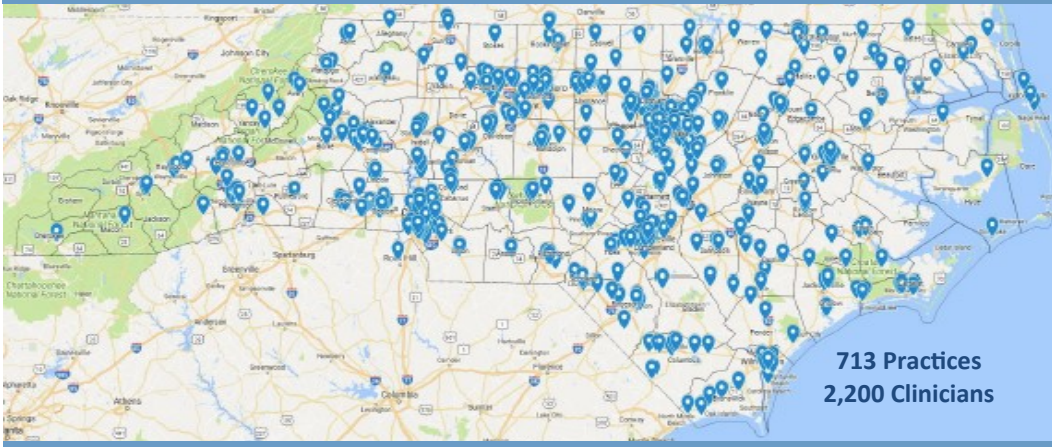
Dinner will be served at 6:00 pm and the meeting will start at 6:30 pm.  
Please email Patti Walsh at [pwalsh@communitycarenc.org](mailto:pwalsh@communitycarenc.org) with any questions.

More regional meetings to come.

Register at:  
<https://www.surveymonkey.com/r/CCPNregionalmeeting>



## CCPN: Spanning North Carolina



## Welcome New Practices

Adnan Taj-Eldin, MD  
Behavioral Assessment Services, PLLC  
Carolina Elite Women's Care  
Complete Primary Care Southpark  
David Grove Pediatrics, PLLC  
John Lane Obstetrics and Gynecology  
Premium Wellness and Primary Care  
Whiteville Medical Associates, PA

[Click for a full list of CCPN practices](#)

## Are You Ready for Value-Based Care?

In 2019 Medicaid and Medicare reimbursement will be tied to value-based reimbursement models and linked to quality improvement. Right now, we can provide your practice with a free coach that will get you ready for value-based care. This includes:

- Innovative tools to help you save money
- Assistance in qualifying for CMS payment incentives
- Clinical Expert support to help you get more out of your EHR
- Expertise in understanding your data

Am I eligible for Practice Transformation Support?

- NOT currently enrolled in an accountable care organization (ACO)
- HAVE a functioning EHR
- NOT already in the CCNC-PTN

Interested? Contact Jennifer Cockerham ([jcockerham@communitycarenc.org](mailto:jcockerham@communitycarenc.org); 919-745-2390)

## Business Solutions Survey

As we continue to evaluate improved solutions for our members, we are reviewing aggregated insurance solutions and other partnerships that should provide more competitive pricing and benefits.

This survey will take less than 5 minutes to complete. Please click [here](#) to complete the survey.

## Tell Us What's Changed

Have clinicians joined or left your group?

Have you recently changed addresses, phone numbers, or tax identification numbers?

Please let us know!

Contact:  
Jon York at  
[jyork@communitycarenc.org](mailto:jyork@communitycarenc.org)

## Contact Us

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