

Highlights

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If you need to add a current CCPN participant, update a participant's email address, or have questions about updating your practice's email addresses, please click [here](#) or contact Shelley Kittrell at skittrell@communitycarenc.org.

[October Medicaid Bulletin](#)



CCPN Continues to Work for You

North Carolina's transition to Medicaid Managed Care is now set to begin statewide on February 1, 2020.

While this is a delay in implementation for some, CCPN continues to work each day to support our clinicians and help prepare them for the changes ahead.

One of the most important things that CCPN can do is listen to the independent clinicians who serve hundreds of thousands of Medicaid patients across North Carolina and learn what you need to survive and thrive as Medicaid and health care across all payers moves to value-based care.

CCPN will be conducting Regional Meetings across North Carolina in the next six months.

At these meetings we will provide updates on Medicaid Managed Care, Quality Reporting, and Practice



Allen Dobson, M.D., Chairman

Support and members of CCPN's physician-led Board of Managers will be available to answer your questions.

Click [here](#) to learn more about our upcoming meetings.

We hope you will join us at one of these Regional Meetings as well as at our 4th Annual Clinician Conference at the Grandover Resort in Greensboro on April 19-20.

We are here to support you.

If you would like to contact me directly with any questions or concerns please do so at adobson@communitycarenc.org

You may also contact CCPN directly at CCPNSupport@communitycarenc.org.

Behavioral Health Clinicians — CCPN Medicaid Managed Care Contracting Update

Invoice Questions

Did you receive an enrollment fee invoice and have a question?

If so, please contact Jon York at jyork@communitycarenc.org.

Over the last few months, CCPN's Behavioral Health clinicians have received CCPN's Medicaid PHP contracts for their review.

Many of our clinicians have also received contracts directly from the Medicaid PHPs.

Our Behavioral Health Clinicians have shared their concerns about the proposed rates in these contracts.

CCPN, working on behalf of our Behavioral Health Clinicians, continues to negotiate with each of the PHPs regarding their proposed rates.

For specific information on updated proposed rates through CCPN's PHP contracts, please contact CCPN directly at CCPNSupport@communitycarenc.org.

Based on the communication we have received from our clinicians about the proposed

PHP contracts, we want to encourage practices to make sure you clearly understand all of the proposed terms of each PHP contract as you are determining what is best for your practice.

This includes understanding that possible references to the [Medicaid Fee Schedule](#) may not be the same fee schedule a practice currently has in place with their Local Management Entity-Managed Care Organization (LME-MCO) for Standard Plan services.

If you have any questions about CCPN's Medicaid PHP contracts, please contact your local CCPN Provider Relations Representative or CCPN directly at CCPNSupport@communitycarenc.org.

CCPN Regional Meetings Across the State

CCPN wants to hear from you!

Over the next six months, CCPN physician leaders will be conducting meetings across North Carolina to provide you with the most up-to-date information on what CCPN is doing to prepare our clinicians for Medicaid Managed Care and to provide you with the opportunity to tell us what you need from CCPN.

Specific topics covered will include updates on CCPN's quality improvement strategies, data reporting, and provider support.

Our first two meetings took place in Greensboro and Raleigh.

Additional information on upcoming meetings will be coming soon. Click [here](#) for the most up-to-date information.

PracticePerfectSM CareImpactSM Dashboard — Your Data Working for You

Is your practice connected to CCPN's PracticePerfectSM CareImpactSM Dashboard?

This comprehensive data analytics tool offers CCPN's clinicians immediate, actionable data which helps you improve the quality of care you deliver to your patients.

Specific data driven applications include the ability for clinicians to identify individual patients who have care gaps and reports on the Medicaid quality measures for your patients.

One new feature is the downloadable list of your

practice's empaneled patients (an AMH Tier 3 requirement).

Access to the PracticePerfectSM CareImpactSM dashboard is free of charge for CCPN practices.

If you are a CCPN practice and have not yet connected to the PracticePerfectSM CareImpactSM Dashboard, please contact your local CCPN Provider Relations Representative or contact CCPN directly at CCPNSupport@communitycarenc.org.

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CCPN 4th Annual Clinician Conference

SAVE THE DATE

April 19 - 20, 2020

4th Annual Clinician Conference

Grandover Hotel & Resort | Greensboro, NC



Medicaid Transformation and Enrollment Update

Medicaid Transition and Beneficiary Enrollment

North Carolina's transition to Medicaid Managed Care is now scheduled to take place all at once across the state on February 1, 2020.

For Medicaid Regions 2 and 4 which were originally scheduled to transition to Medicaid Managed Care in November, beneficiary enrollment into the Medicaid PHPs has been extended to December 13, 2019.

For Medicaid Regions 1, 3, 5, and 6, beneficiary enrollment will begin on October 14, 2019, and end on December 13 as previously scheduled.

Medicaid beneficiaries will also select a Medicaid Medical Home (PCP practice) when they enroll in a Medicaid Pre-paid Health Plan (PHP).

Medicaid beneficiaries who do not select a Medicaid PHP (and Medicaid Medical Home) by December 13, 2019, will be auto-assigned a Medicaid PHP by the state.

The Medicaid PHP will then auto-assign the beneficiary a Medicaid Medical Home and the beneficiary's new Medicaid card will be mailed to them.

CCPN Practice Contracting

The NC Department of Health and Human Services has recently announced that they are encouraging all practices who want to be considered in-network with some or all of the Medicaid PHPs to have their contracts submitted to the PHPs by November 15, 2019.

This will allow the Medicaid PHPs time to add a practice to their network prior to the auto-assignment process beginning.

CCPN practices that elect to participate in the CCPN PHP contracts do not need to return contracts to the PHPs. CCPN will ensure that the information is submitted to the PHPs.

Practices can reach out to their Provider Relations Representative if they wish to confirm their participation.

If you do not know who your CCPN Provider Relations Representative is please contact us at CCPNSupport@communitycarenc.org.

There have been updates to North Carolina's Enrollment Broker Provider Directory found [here](https://ncmedicaidplans.gov) (ncmedicaidplans.gov).

We strongly encourage all of our clinicians to make sure their information is up-to-date in NCTracks as this information populates many of the fields in the Provider Directory.

CCPN has transmitted the required information to the Medicaid PHPs for all of our currently contracted practices, and continues to follow up with the PHPs on directory issues.

If you have any questions about North Carolina's transition to Medicaid Managed Care, please contact your local CCPN Provider Relations Representative or CCPN directly at CCPNSupport@communitycarenc.org.

Tell Us What's Changed

Have clinicians joined or left your group?

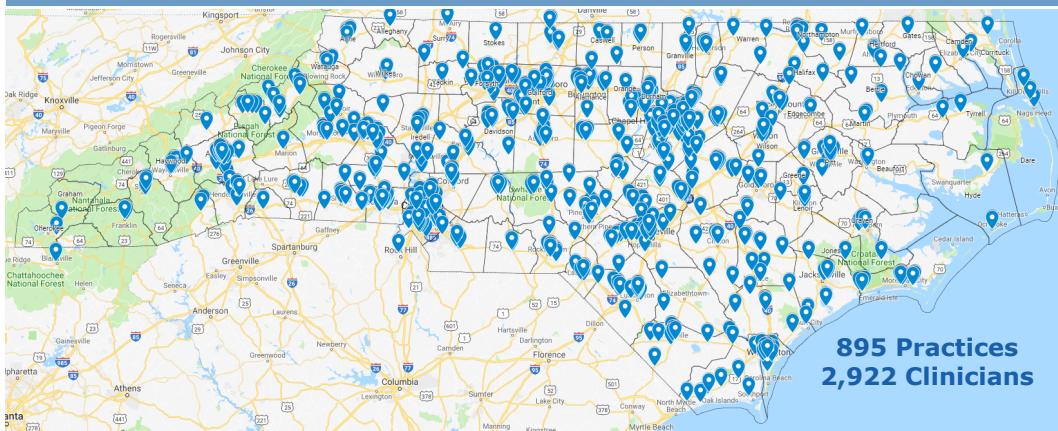
Have you recently changed addresses, phone numbers, or tax identification numbers?

Please let us know!

Contact:
Jon York at
jyork@communitycarenc.org

CCPN: Spanning North Carolina

Welcome New Practices



[Click for a full list of CCPN practices](#)

Statewide Support and Survey for CCPN Practices

CCPN and CCNC are committed to ensuring statewide practice support coverage for all CCPN clinicians. To make this happen, CCPN and CCNC have dedicated practice support resources across all 100 counties.

Every CCPN practice has a dedicated team that includes a:

- **Care Manager** (CM) to manage your Medicaid patients with complex health needs, especially those with multiple chronic conditions. This includes addressing social determinants of health and transitions of care. Complex care management supports your performance as an Advanced Medical Home (AMH). The care management team also includes pharmacy and behavioral health team members.
- **Provider Relations Representative** (PR Rep) serves as your primary point of contact to PHPs, provides access to Practice Perfect, quality improvement assistance, and more. The PR Reps are your “go to” for questions, concerns, and resources to ensure success with Medicaid transformation and value-based payment across all payers.

Please contact CCPN directly at CCPNSupport@communitycarenc.org to identify your local CM and PR Rep.

In order to best meet your needs for support beyond Medicaid, please take this quick [Practice Survey](#).

Contact Us

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